Record Nr. UNINA9910830209503321 Autore Rouse William B **Titolo** People and organizations [[electronic resource]]: explorations of human-centered design / / William B. Rouse Hoboken, N.J., : John Wiley, c2007 Pubbl/distr/stampa **ISBN** 1-280-93527-8 9786610935277 0-470-16956-7 0-470-16955-9 Descrizione fisica 1 online resource (471 p.) Collana Wiley series in systems engineering and management 620.8/2 Disciplina 658.3 Human engineering Soggetti Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Includes bibliographical references and index. Nota di bibliografia Nota di contenuto The path of serendipity -- Estimation, mental models, and teams --Processes, networks, and demands -- Tasks, errors, and automation --Failures, detection, and diagnosis -- Displays, controls, aiding, and training -- Information, knowledge, and decision making -- Products. systems, and services -- Invention, innovation, and options --Challenges, situations, and change -- Value, work, and transformation -- People, organizations, and serendipity. Sommario/riassunto This book is about people who operate, maintain, design, research, and manage complex systems, ranging from air traffic control systems, process control plants and manufacturing facilities to industrial enterprises, government agencies and universities. The focus is on the nature of the work these types of people perform, as well as the human abilities and limitations that usually enable and sometimes hinder their work. In particular, this book addresses how to best enhance abilities

these ends.

and overcome limitations, as well as foster acceptance of the means to