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7.2 The Mind Map Step by Step; 7.3 Comparison between Fishbone Diagrams and Mind Maps; 7.4 Conclusion and Recommendations; References; 8 Current and Future Reality Trees; 8.1 Introduction; 8.2 Current Reality Tree; 8.3 Future Reality Tree (FRT); 8.4 Comparison with Current Six Sigma Tools; 8.5 Conclusion and Recommendations; References; 9 Computing Process Capability Indices for Nonnormal Data: A Review and Comparative Study; 9.1 Introduction; 9.2 Surrogate PCIs for Nonnormal Data; 9.3 Simulation Study; 9.4 Discussion of Simulation Results; 9.5 Conclusion; References
10 Process Capability Analysis for Non-Normal Data with MINITAB
10.1 Introduction; 10.2 Illustration of the Two Methodologies Using a Case Study Data Set; 10.3 A Further Case Study; 10.4 Monte Carlo Simulation; 10.5 Summary; References; PART C: ANALYZE PHASE; 11 Goodness-of-Fit Tests for Normality; 11.1 Introduction; 11.2 Underlying Principles of Goodness-of-Fit Tests; 11.3 Pearson Chi-Square Test; 11.4 Empirical Distribution Function Based Approaches; 11.5 Regression-Based Approaches; 11.6 Fisher's Cumulant Tests; 11.7 Conclusion; References
12 Introduction to the Analysis of Categorical Data
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14.2 Problems of Three-Sigma Limits for the G Chart

Sommario/riassunto

The 2007 winner of the Masing Book Prize sets out important Six Sigma concepts and a selection of up-to-date tools for quality improvement in industry. Six Sigma is a widely used methodology for measuring and improving an organization's operational performance through a rigorous analysis of its practices and systems. This book presents a series of papers providing a systematic 'roadmap' for implementing Six Sigma, following the DMAIC (Define, Measure, Analyse, Improve and Control) phased approach. Motivated by actual problems, the authors offer insightful solutions to some of the mo
