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Nota di contenuto	Setting Ground Rules: Goals, Expectations & Useful Tools -- Uncover What Matters Most to Your Volunteers -- Training & Educational Procedures Help to Energize -- Use Inspiration and Incentives as Motivators -- Work to Build Volunteers' Confidence and Loyalty -- Inject Teamwork and Fun into the Experience -- Turn Potential Negatives into Positives -- Recognition and Appreciation Measures -- Regular and Varied Communication is Critical -- How Others are Energizing Volunteers.