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Sommario/riassunto	Due to the dramatic increase in competition over the last few years, it has become more and more important for Internet Service Providers (ISPs) to run an efficient business and offer an adequate Quality of Service. The Competitive Internet Service Provider is a comprehensive guide for those seeking to do just that. Oliver Heckmann approaches the issue from a system point of view, looking not only at running a network, but also at connecting the network with peering and transit partners or planning the expansion of the network. The Competitive Internet Service Provider: <i< td=""></i<>