

1. Record Nr.	UNINA9910829837603321
Autore	Dresner Howard <1957->
Titolo	Profiles in performance [[electronic resource]] : business intelligence journeys and the roadmap for change // Howard Dresner
Pubbl/distr/stampa	Hoboken, NJ, : John Wiley & Sons, 2009
ISBN	0-470-57011-3 1-119-20394-5 1-282-31669-9 9786612316692 0-470-57009-1
Descrizione fisica	1 online resource (195 p.)
Disciplina	658.3 658.314 658.4012
Soggetti	Corporate culture Organizational effectiveness Organizational behavior Performance Management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Profiles in Performance: Business Intelligence Journeys and the Roadmap for Change; Contents; Foreword; Preface; Acknowledgments; Chapter 1: Performance-Directed Culture; Chapter 2: Denihan Hospitality Group; Chapter 3: Cleveland Clinic; Chapter 4: Northern California Public Broadcasting; Chapter 5: Mueller Inc.; Chapter 6: Tying It All Together; Index
Sommario/riassunto	Too many organizations invest in performance management and business intelligence projects, without first establishing the needed conditions to ensure success. But the organizations that lay the groundwork for effective change first reap the benefits. In Profiles in Performance: Business Intelligence Journeys and the Road Map for Change, Howard Dresner (author of The Performance Management

Revolution) worked with several extraordinary organizations to understand their thriving "performance-directed culture." In doing so, he developed a unique maturity model-which serve
