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Nota di contenuto	ch. 1. Introduction -- ch. 2. Organizing and innovating through conversations -- ch. 3. Catalytic conversations in complex, emergent environments -- ch. 4. Diverse perspectives for generative change -- ch. 5. Constructive controversy and intentional conversation -- ch. 6. The conversational environment : help or hindrance? -- ch. 7. Complementary technologies for catalytic conversations -- ch. 8. Reflection as movement -- ch. 9. What's in a story? -- ch. 10. The dynamics of organizational change and innovation.
Sommario/riassunto	In today's increasingly globalized world, it is essential that people of diverse ethnicities and socio-economic backgrounds learn to work together and communicate effectively. This book offers a breakthrough approach to recognizing that differences among people are resources for organizations to tap as they strive to anticipate change and adapt rapidly in an unpredictable world. ""Catalytic Conversations"" provides a conceptual framework for understanding how complex communication patterns of social networks influence, and are influenced by, organizational structures. It discusses how to enhan