

1. Record Nr.	UNINA9910829010803321
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Titolo	Implementing design for Six sigma : a leader's guide-getting the most from your product development process // Georgette Belair, John O'Neill
Pubbl/distr/stampa	Milwaukee, Wisconsin : , : ASQ Quality Press, , 2006 ©2007
ISBN	0-87389-406-5 600-00-4817-3
Edizione	[First edition.]
Descrizione fisica	1 online resource (256 p.)
Disciplina	658.5/7
Soggetti	Six sigma (Quality control standard) Total quality management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	What DFSS can do for you and your company -- DFSS : the method and roadmap -- Gap analysis and readiness for the DFSS journey -- Planning, leading, and implementing DFSS -- Measuring success -- How to know when the organization "has it" -- Keeping up the DFSS drive -- Where do you go from here? -- DFSS case study.