

1. Record Nr.	UNINA9910828896303321
Titolo	Goal-oriented business process modeling // guest editors Ilia Bider and Paul Johannesson
Pubbl/distr/stampa	Bradford, England, : Emerald Group Publishing, c2005
ISBN	1-280-50977-5 9786610509775 1-84544-850-2
Edizione	[1st ed.]
Descrizione fisica	1 online resource (122 p.)
Collana	Business process management journal ; ; v. 11, no. 6
Altri autori (Persone)	BiderIlia JohannessonPaul <1959->
Disciplina	658
Soggetti	Management Quality control
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	CONTENTS; EDITORIAL BOARD; Guest editorial; Expert view; A strategy driven business process modelling approach; Towards a formal definition of goal-oriented business process patterns; On the notion of soft-goals in business process modeling; Structural metrics for goal based business process design and evaluation; Modelling the regulative role of business processes with use and misuse cases; Transforming strategic goals of CRM into process goals and activities; An experimental study of process representation approaches and their impact on perceived modeling quality and redesign success Note from the publisher
Sommario/riassunto	The objective of this e-book is to try to clarify the connection between the notions of goal and business process. The issue is a follow-up to the discussions at the Workshop on Goal-Oriented Business Process Modelling held in London on 2 September 2002. The papers cover a wide spectrum of topics, related to the notions of goals in the business process domain.