Record Nr. UNINA9910828696303321 Autore Phillips Jack J. <1945-> Titolo Show me the money: how to determine ROI in people, projects, and programs / / Jack J. Phillips, Patricia Pulliam Phillips San Francisco, Calif., : Berrett-Koehler Publishers, c2007 Pubbl/distr/stampa **ISBN** 1-5231-1149-6 1-282-29959-X 9786612299599 1-57675-523-1 Edizione [1st ed.] Descrizione fisica 1 online resource (289 p.) Altri autori (Persone) PhillipsPatricia Pulliam Disciplina 658.15/54 Soggetti Project management Project management - Evaluation Rate of return Human capital Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Includes bibliographical references (p. [259]-261) and index. Nota di bibliografia Nota di contenuto Preface -- The value evolution -- The ROI methodology: a brief overview -- Project needs and objectives: ensuring business alignment -- Reaction and perceived value -- Learning and confidence --Application and implementation -- Impact and consequences --Isolation of project impact -- Show me the money: converting data to money -- The intangible measures -- Project costs and calculating ROI -- The business case: forecasting value, including ROI -- Results reporting -- Implementing and sustaining ROI. Sommario/riassunto Offers a comprehensive, proven method for measuring and evaluating the ROI of every aspect of any organizational initiative Shows how to make the business case for new projects at every stage of their development--before, during, and after implementation Includes case studies, checklists, tools, and tips to help implement this method In today's organizations, project sponsors and those who have responsibility for project success are held more accountable than ever for the financial impact of their programs. Show Me the Money provides

managers and executives with a much-needed systematic process