1. Record Nr. UNINA9910828487603321 Autore Mulligan Christopher <1964-> Titolo Talent keepers: how top leaders engage and retain their best performers / / Christopher Mulligan, Craig Taylor Pubbl/distr/stampa Hoboken, New Jersey:,: Wiley,, [2019] ©2019 **ISBN** 1-119-55825-5 1-119-55827-1 Edizione [1st edition] Descrizione fisica 1 online resource (187 pages) BUS071000BUS000000BUS041000 Classificazione 658.314 Disciplina Soggetti Employee retention - United States Incentive awards - United States Leadership - United States **BUSINESS & ECONOMICS / Leadership BUSINESS & ECONOMICS / General BUSINESS & ECONOMICS / Management** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Includes index. Nota di bibliografia Includes bibliographical references and index. Machine generated contents note: Preface Acknowledgments Nota di contenuto Introduction Energizing a Changing Workplace Blink, and Your Staff Has Changed Embracing the Data (and Everything After) The Confluence of Generations "Begging Them to Stay" Good Leadership Still Wins Building a Winning Strategy Chapter 1 Engaging Your Talent Is a Business Imperative The True Cost of Turnover Leadership as a Market Advantage Introducing the Leader Engagement Index Notes Chapter 2 What Engages People at Work? The Tipping Point I Don't Need No Satisfaction The Four Drivers of Employee Engagement The Four Drivers and the Leadership Engagement Index Chapter 3 Leaders and Their Impact The Case for a Focus on Leadership Why Focusing on Leaders Gets Results Best Boss/Worst Boss Leaders Underestimate Their Impact Different Background, Different Response Commit, Engage, Excel Chapter 4: Communication: The Lubricant of Change Blaming Up What

Not to Do What to Do: Sharing Down Chapter 5: Solving the Career Growth Dilemma Recognize the Right Way Trust Each Other with Your

Careers Shifting Career Aspirations The Stay Interview Career Growth and Accountability Job Stratification WOWs, Wet Socks, and Snorkels Chapter 6: New Rules for Building a Leadership Team The Fish Rots Promote for More Than Just Job Skill Measuring "Will Do" and "Can Do" Chapter 7: Creating an Engagement and Retention Culture Can You Fix Culture? Communication Is Still the Key Creating the Culture Chapter 8: Building the Business Case for Engagement and Retention Where's the Money? Finding the Money Spreading the Impact Building a Winning Strategy Appendix: TalentKeepers Engagement and Retention Solutions TalentKeepers' Experience and Capabilities Commit, Engage, Excel About the Authors Christopher Mulligan, Chief Executive Officer, TalentKeepers Craig R. Taylor, Vice President, Client Services, TalentKeepers.

Sommario/riassunto

Achieve higher levels of workforce engagement and retain more employees A strong U.S. economy with record-low unemployment rates and the shift to Millennials—now the largest generation in the workforce—are driving specific challenges for organizations to engage and retain employees. Engaged employees don't just happen, they are nurtured by organizations with great cultures and strong leadership. Talent Keepers puts a new spin on a systematic approach to employee engagement and retention with precise tactics that have achieved proven results. This book includes research-based methods of engaging employees, beginning the moment they are hired. With six client case studies that focus on how the organization put an engagement plan into practice and achieved success, readers will come away with specific, actionable strategies they can begin implementing immediately in their organization. • Put an engagement plan into action • Find actionable strategies • Implement ways to retain your best employees . Achieve success starting today If you're a top leader looking to engage and retain your best performers, Talent Keepers has you covered.