

1. Record Nr.	UNINA9910828389903321
Autore	Luck Susan L.
Titolo	Zen and the art of business communication : a step-by-step guide to improving your business writing skills // Susan L. Luck
Pubbl/distr/stampa	New York, New York (222 East 46th Street, New York, NY 10017) : , : Business Expert Press, , 2016
ISBN	1-60649-957-2
Edizione	[First edition.]
Descrizione fisica	1 online resource (188 pages)
Collana	Corporate communication collection, , 2156-8170
Disciplina	808.06665
Soggetti	Business writing
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di bibliografia	Includes bibliographical references (pages 183-184) and index.
Nota di contenuto	1. Introduction -- 2. Honor focus -- 3. Honor purpose and identity -- 4. Honor your goals -- 5. Honor the audience -- 6. Honor the structure -- 7. Honor clarity -- 8. Embrace the fear -- 9. Honor the reader -- 10. Honor the positive -- 11. Honor the concrete -- 12. Honor the definite -- 13. Respect the flow -- 14. Honor truth -- 15. Know the devil in the details -- References -- Index.
Sommario/riassunto	In today's online world, our professional image depends on our ability to communicate. Whether we're communicating by email, text, social media, written reports, or presentations, how we use our words often determines how others view us. This book offers tips and techniques that can improve anyone's professional image. It covers how to analyze your multiple audiences and strategies for communicating your message effectively for each; structuring your message for greatest readability and effect; persuasion and tone; and how to face your own fears of writing. The content is delivered in a simple, clear style that reflects the Zen approach of the title, perfect for both the entry-level employee and the seasoned executive.