Record Nr. UNINA9910828096003321 Autore Levy Frank <1941-> Titolo The new division of labor: how computers are creating the next job market / / Frank Levy and Richard J. Murnane New York, : Russell Sage Foundation Pubbl/distr/stampa Princeton, N.J.,: Princeton University Press, c2004 **ISBN** 1-4008-4592-0 1-283-84828-7 Edizione [Course Book] Descrizione fisica 1 online resource (187 p.) Classificazione **QV 200** Altri autori (Persone) MurnaneRichard J Disciplina 331.1 Labor supply - Effect of technological innovations on Soggetti Labor supply - Effect of automation on Computers - Social aspects Employees - Effect of automation on Automation - Economic aspects Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto New divisions of labor -- Why people still matter -- How computers change work and pay -- Expert thinking -- Complex communication --Enabling skills -- Computers and the teaching of skills -- Standardsbased education reform in the computer age -- The next ten years. As the current recession ends, many workers will not be returning to Sommario/riassunto the jobs they once held--those jobs are gone. In The New Division of Labor, Frank Levy and Richard Murnane show how computers are changing the employment landscape and how the right kinds of education can ease the transition to the new job market. The book tells stories of people at work--a high-end financial advisor, a customer service representative, a pair of successful chefs, a cardiologist, an automotive mechanic, the author Victor Hugo, floor traders in a London financial exchange. The authors merge these stories with insights from cognitive science, computer science, and economics to show how computers are enhancing productivity in many jobs even as they eliminate other jobs--both directly and by sending work offshore. At

greatest risk are jobs that can be expressed in programmable rules--

blue collar, clerical, and similar work that requires moderate skills and used to pay middle-class wages. The loss of these jobs leaves a growing division between those who can and cannot earn a good living in the computerized economy. Left unchecked, the division threatens the nation's democratic institutions. The nation's challenge is to recognize this division and to prepare the population for the high-wage/high-skilled jobs that are rapidly growing in number--jobs involving extensive problem solving and interpersonal communication. Using detailed examples--a second grade classroom, an IBM managerial training program, Cisco Networking Academies--the authors describe how these skills can be taught and how our adjustment to the computerized workplace can begin in earnest.