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Autore	Ericson Richard Victor
Titolo	Reproducing order : a study of police patrol work // Richard V. Ericson
Pubbl/distr/stampa	Toronto, [Ontario] ; ; Buffalo, [New York] ; ; London, [England] : , : University of Toronto Press, , 1991 ©1982
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Nota di contenuto	""CONTENTS""; ""LIST OF TABLES""; ""ACKNOWLEDGMENTS""; ""1 The Police as Reproducers of Order""; ""Policing: Expansive and Expensive""; ""The Police, Crime, and Reproducing Order""; ""Police Discretion and Uses of Rules""; ""The Organizational Forums of Police Work""; ""Reproducing Order: Some Research Questions""; ""2 Research Strategy""; ""Research Procedures""; ""Research Setting""; ""Research Execution""; ""3 The Occupational Environment""; ""Work Routines""; ""Bureaucratic Controls and Routine Work""; ""The Patrol Sergeant""; ""Dependent Uncertainty and Boredom""; ""Responses""; ""4 Mobilization""""Proactive Mobilization""; ""Controls on Proactive Work""; ""Proactive Cues""; ""Reactive Mobilization""; ""The Role of the Dispatcher""; ""Defining Citizen Roles""; ""5 Dealing with Victim-Complainants""; ""Minor Complaints""; ""Major Complaints""; ""Citizen Requests and the Production of Organizational Accounts""; ""Implications for 'Controlology'""; ""6 Dealing with Suspects and Accused Persons""; ""Minor Dealings""; ""Major Dealings""; ""Patterns in Major Dealings with Suspects""; ""Compliance of Suspects""; ""Getting a Charge""

""Charging and the Production of Court Outcomes""; ""7 Conclusions and Implications: Some Comments on Constructive Policing""; ""Constructive Policing""; ""Evaluating Policing""; ""Justifying Policing""; ""Questioning Policing""; ""NOTES""; ""BIBLIOGRAPHY""; ""INDEX""; ""A""; ""B""; ""C""; ""D""; ""E""; ""F""; ""G""; ""H""; ""I""; ""J""; ""K""; ""L""; ""M""; ""N""; ""O""; ""P""; ""Q""; ""R""; ""S""; ""T""; ""U""; ""V""; ""W""; ""Z""

Sommario/riassunto

Professor Ericson and his colleagues followed the work of patrol officers in a large Canadian regional police force. From their direct observations comes a wealth of information, quantitatively assembled and qualitatively discussed, with insights into the nature of policing. This book reveals that the police are not mere 'referees' of our legal lives, blowing the whistle on our infractions. They are censors of certain types of possibly wrong actions. They are selective in their invocation of criminal law and use the law artfully to restore settings to orderliness. Ericson emphasizes the routine manner in which the patrol officer intervenes and gains compliance from the citizenry. He demonstrates that when the criminal process is invoked, the police maintain fundamental control over the court outcome. Using these findings, he addresses basic questions about the role of police in relation to crime and how it is produced, literally, by the patrol officer. Crime is also seen as the primary basis of police legitimacy, which in turn enables the police to engage in broad surveillance and information-gathering. The author's conclusions about the nature of policing and his discussion of the implications of proposals for reform of police, will generate better-informed deliberation in political and public decision-making and in the general study of sociological theory.
