

1. Record Nr.	UNINA9910827834203321
Titolo	Governance in the Twenty-first Century : revitalizing the public service // edited by B. Guy Peters and Donald J. Savoie
Pubbl/distr/stampa	Montreal ; ; Buffalo, : McGill-Queen's University Press, c2000
ISBN	1-282-85903-X 9786612859038 0-7735-6888-3
Edizione	[1st ed.]
Descrizione fisica	1 online resource (ix, 438 pages) : illustrations
Collana	Series on governance and public management / Canadian Centre for Management Development
Altri autori (Persone)	PetersB. Guy SavoieDonald J
Disciplina	351
Soggetti	Public administration Civil service reform
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Co-published by Canadian Centre for Management Development.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Intro; Contents; Preface; Acknowledgments; PART ONE: INTRODUCTION; PART TWO: ROLE OF NATIONAL GOVERNMENTS; PART THREE: RETHINKING THE BOUNDARIES; PART FOUR: VISION OF PUBLIC SERVICE; PART FIVE: CONCLUSION; Introducing the Topic; Globalization, Institutions, and Governance; Intergovernmental Relations and Democratic Citizenship; How Do We Know How Good Public Services Are?; Blurring the Public-Private Divide; Relations Between Ministers/Politicians and Public Servants: Public Service Bargains Old and New; Public Service in an Information Society The Dialectics of Accountability for Performance in Public Management Reform; Organizing for Service Delivery: Criteria and Opportunities; Externalities and Relationships: Rethinking the Boundaries of the Public Service; Managing at the Top; Public Employment and the Future of the Public Service; The Future of Reform
Sommario/riassunto	In Governance in the Twenty-first Century Canadian and international experts recognize both the difficulty of making predictions and the need to consider the future in order to prepare the public sector for new challenges. The authors' predictions and recommendations are

anchored in a thorough understanding of contemporary public administration. They point out that not only have previous reforms made yet more change necessary and inevitable but that the purpose of these reforms is to attempt to return government to the position of respect and competence it enjoyed in the past. Contributors include Peter Aucoin (Dalhousie), Jonathan Boston (University of Wellington, New Zealand), Jacques Bourgault (École nationale d'administration publique Montréal), David R. Cameron (Toronto), Ralph Heintzman (Treasury Board Canada), Christopher Hood (London School of Economics and Political Science), Patricia W. Ingraham (The Maxwell School, Syracuse University), Donald P. Moynihan (The Maxwell School, Syracuse University), Jon Pierre (Göteborg University), B. Guy Peters, Christopher Pollitt (Erasmus University, The Netherlands), Donald J. Savoie, Richard Simeon (Toronto), Ignace Th.M. Snellen (Erasmus University, The Netherlands), and Vincent Wright (Oxford, England).

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