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The case for corporate performance management; Systems to support
CPM; Case study: CPM in action

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Conclusion; Notes; PART II Conformance; 7 Better Enterprise
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Carrefour; Business process outsourcing
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Sommario/riassunto

Following a series of corporate scandals, legislators have company
executives in their sights, and are arming themselves with ever-greater
regulatory firepower. All agree that good governance is essential - but
must not be allowed to stifle business performance. Beyond
Governance develops the concept of Enterprise Governance, an
emerging framework which unites Performance, Conformance and
Corporate Responsibility and shows how addressing all of these areas
in a concerted, coordinated fashion will deliver value to the
organisation and its stakeholders. In particular, it focuses on the
