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Nota di contenuto	Foreword / David Howe, Emeritus Professor of Social Work, University of East Anglia, UK -- Introduction / Adrian Ward, The Tavistock Centre, UK, Gillian Ruch, University of Southampton, UK, and Danielle Turney, University of Bristol, UK -- Setting out the terrain : historical trends, conceptual models and frameworks -- The contemporary context of relationship-based practice / Danielle Turney and Gillian Ruch -- Theoretical frameworks informing relationship-based practice / Gillian Ruch -- The use of self in relationship-based practice / Adrian Ward -- Working with the relationship in practice -- Brief encounters : working in complex, short-term relationships / Ravi KS Kohli, University of Bedfordshire, UK and Jane Dutton, NHS Trust, UK -- Sustaining relationships : working with strong feelings i: anger, aggression and hostility / Martin Smith, Buckinghamshire Social Services, UK -- Sustaining relationships : working with strong feelings ii: hopelessness, despair and depression / Clare Parkinson, University of East London, UK -- Sustaining relationships : working with strong feelings iii: love and positive feelings / Danielle Turney -- Long-term complex relationships / Linnet McMahan, retired from University of Reading, UK -- Endings are different from outcomes : working with endings in relationship-based practice / Robin Solomon, formerly of The Tavistock Centre, UK -- Sustaining, supporting and developing relationship-based practice

in a reflective context / 10. The Learning Relationship : Learning and Development for Relationship-Based Practice / Adrian Ward -- Service-user perspectives on relationships / Jeremy Walsh, South West London and St George's Mental Health NHS Trust -- Relating and relationships in supervision : supportive and companionable or dominant and submissive / John Simmonds, CoramBAAF, UK -- Professional leadership for relationship-based practice / Anna Fairtlough, Goldsmiths University of London -- What future? organisational forms, relationship-based social work practice and the changing world order / Andrew Cooper, The Tavistock Centre, UK -- Conclusion / Danielle Turney, Adrian Ward and Gillian Ruch -- Bibliography -- About the contributors -- Index.

Sommario/riassunto

This comprehensive guide to relationship-based practice in social work communicates the theory using illustrative case studies and offers a model for practice. Updated and expanded, it now includes increased coverage of anti-oppressive and diversity issues, service user perspectives and systemic approaches in social work. The book explores the ranges of emotions that practitioners may encounter with service users, and covers working in both short-term and long-term professional relationships. It also outlines key skills, such as how to establish rapport, and explores systemic issues, such as building appropriate support systems for practice, management and leadership.
