

1. Record Nr.	UNINA9910826986503321
Autore	Reilly Peter A (Peter Andrew), <1952->
Titolo	How to get best value from HR : the shared services option // Peter Reilly and Tony Williams
Pubbl/distr/stampa	Aldershot, Hants, England ; ; Burlington, VT, : Gower, c2003
ISBN	1-317-12070-1 1-315-58721-1 0-566-08964-5
Edizione	[1st ed.]
Descrizione fisica	vi, 152 p. : ill
Altri autori (Persone)	WilliamsTony
Disciplina	658.3/01
Soggetti	Shared services (Management) Personnel management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	First published 2003 by Gower Publishing.
Nota di bibliografia	Includes bibliographical references (p. [148]) and index.
Nota di contenuto	1. What are HR shared services? -- 2. Why introduce HR shared services? -- 3. The big design decisions -- 4. How to introduce shared services : the process steps to take -- 5. The process of outsourcing -- 6. Implementation -- 7. Monitoring performance and evaluation -- 8. Case study : the Royal Bank of Scotland Group -- 9. Pitfalls and solutions.