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| Sommario/riassunto | The future of government as we know it is being shaped by the quickly-advancing progression of information and communication technology (ICT) eGovernment systems. eGov presents major challenges and advantages for policy makers and the public alike. This important book investigates the issues surrounding transformational government and answers many common questions on its best practice. International in scope it includes detailed case studies of eGov implementation in countries across the globe. |