

1. Record Nr.	UNINA9910826636103321
Titolo	Knowledge management and organizations : process, system and strategy // guest editors, Young-Gul Kim, Heeseok Lee and Ingoo Han
Pubbl/distr/stampa	Bradford, England, : Emerald Group Publishing, c2003
ISBN	1-280-51078-1 9786610510788 1-84544-455-8
Edizione	[1st ed.]
Descrizione fisica	1 online resource (146 p.)
Collana	Business process management journal ; ; v.9, no. 3
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Disciplina	658.4038
Soggetti	Information technology - Management Knowledge management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	Contents; Abstracts and keywords; Guest editorial; Invited viewpoint; Visual navigation of distributed knowledge structures in groupware-based organizational memories; A framework for designing a workflow-based knowledge map; Do we practise what we preach?; Knowledge conversion with information technology of Korean companies; Interaction management; Experiences from knowledge management implementations in companies of the software sector; The potential use of knowledge management for training: a review and directions for future research;
Sommario/riassunto	Over the past decade, understanding, identifying, and strategic management of organizational knowledge resource has become a competitive necessity. Microsoft, whose asset value is one fifth of General Motors, commands a market value tentimes as big as that of General Motors.