

1. Record Nr.	UNINA9910826521003321
Titolo	E-government // guest editors: Khalid S. Soliman and John F. Affisco
Pubbl/distr/stampa	Bradford, England, : Emerald Group Publishing, c2006
ISBN	1-280-50681-4 9786610506811 1-84544-901-0
Edizione	[1st ed.]
Descrizione fisica	1 online resource (124 p.)
Collana	Business process management journal ; ; v. 12, no. 1
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Disciplina	352.3/8/02854678
Soggetti	Electronic commerce Internet in public administration
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	Cover; CONTENTS; ADVISORY GROUP; Guest editorial; The web-internet compound as the infrastructure of digital government; E-government: a strategic operations management framework for service delivery; The importance of strategic readiness in an emerging e-government environment; Ontologies for e-document management in public administration; A framework for e-government: privacy implications; A procedure model for process oriented e-government projects; The role of business process redesign in creating e-government in Ireland E-government services in the local government context: an Australian case studyExploring city, county and state e-government initiatives: an East Texas perspective; Integrated service delivery
Sommario/riassunto	Electronic government (e-government) involves providing service to citizens, businesses, and government agencies electronically. The scope of this e-book on e-government is to provide an insight to research that is being undertaken in the e-government area. After a vigorous review process, we have selected nine papers and one expert opinion. The selected articles provide an in-depth understanding of critical issues involved in e-government.