

1. Record Nr.	UNINA9910826427003321
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Titolo	Breaking through gridlock : the power of conversation in a polarized world / / Jason Jay, Gabriel Grant
Pubbl/distr/stampa	Oakland, : Berrett-Koehler Publishers Oakland, California : , : Berrett-Koehler Publishers, , [2017] 2017
ISBN	1-62656-896-0
Edizione	[First edition.]
Descrizione fisica	1 online resource (xxii, 216 pages) : illustrations
Collana	BK life book Gale eBooks
Disciplina	302.34/6
Soggetti	Interpersonal communication Interpersonal conflict Conversation
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	1. How we get stuck : breakdowns in conversation -- 2. (In)authenticity : the key to getting unstuck -- 3. Know what you bring : the hidden baggage of conversations -- 4. Locate the bait : what we gain when conversations lose -- 5. Dare to share : moving past the talking points -- 6. Start talking : bringing conversations back to life -- 7. Embrace the tension : how our differences can make a difference -- 8. Widen the circle : building inclusive movements.
Sommario/riassunto	This book offers advocates and aspiring change agents steps for opening the lines of communication when difficult or contentious conversations get stuck.