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and management -- From ideology to action: options, issues, roadblocks and realities of driving change in purchasing and supply -- Getting to the fundamentals in procurement training -- A cross- sector comparison of purchasing team use -- A quart from a pint pot? Developing the effective use of purchasing consortia -- PART FOUR: ELECTRONIC COMMERCE -- Introduction to electronic commerce -- The impact of electronic commerce on purchasing in the supply chain -- The strategic contribution of e-commerce to MRO procurement -- Supporting decentralized supplier management by publishing tenders on the Internet.

Making use of Internet technology to achieve lean management in the West Midlands automotive supply chain -- Purchasing consortia and Internet technology -- PART FIVE: PERFORMANCE EVALUATION -- Introduction to performance evaluation -- Performance evaluation within the DVLA -- Purchasing performance in the UK's Higher Education sector -- functional measures to help in strategic development for the 21st century -- Benchmarking for strategic procurement: practices of Polish companies in an international context -- Textbook methods for auditing purchasing and supply management: do they work in practice? -- Process management and performance measurement in the supply chain: a food distribution case -- Index.
