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Nota di contenuto	Foreword -- Acknowledgments -- Introduction -- Chapter 1 Party objectives in clinical claims -- Chapter 2 Settlement processes and trials of clinical claims -- Chapter 3 The legal and procedural framework for clinical mediations in England and Wales -- Chapter 4 Coping with legal and clinical technicalities -- Chapter 5 Choices over clinical mediations: whether to mediate, when, where, and with which mediator? -- Chapter 6 Preparing for a clinical mediation -- Chapter 7 The mediation day -- Chapter 8 Mediating clinical claims with multiple parties -- Chapter 9 Settlement: what is a 'successful' clinical mediation? -- Chapter 10 The future for mediation in clinical claims -- Postscript -- Appendix A CEDR Mediation Agreement -- Appendix B CEDR Mediation Model Procedure, 2018 Edition -- Appendix C CEDR Code of Conduct for Third Party Neutrals -- Appendix D European Code of Conduct for Mediators -- Appendix E Typical Tomlin Order in a clinical negligence claim -- Appendix F Mediation settlement agreement in the same case (if required) -- Appendix G Pre-Action Protocol for the Resolution of Clinical Disputes -- Index --
Sommario/riassunto	"Mediating Clinical Claims is a timely and detailed look at the growing practice of mediating clinical negligence claims in England, written by one of the UK's most experienced mediators of clinical claims. The book is aimed at all those with an interest in understanding why and

how mediation is such an effective process in resolving such claims - claimants, healthcare professional and managers, lawyers, judges, policy-makers and mediators. It reviews research on what claimants and clinicians really want from healthcare complaints and claims. It offers help on how best to prepare for and conduct such mediations, giving numerous anonymised examples based on real mediations. This new title looks at How mediation of clinical claims has developed How mediation differs from other processes Practical guidance for all participants The legal framework in which such mediation operates The law and practice of clinical claims Process design and the special problems of multi-party claims Data security and classification Protecting organisations Future developments."--Bloomsbury Publishing.
