

1. Record Nr.	UNINA9910825973703321
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Titolo	Improving operational risk management / / written by Jurgen H.M. van Grinsven
Pubbl/distr/stampa	Amsterdam, : IOS Press, c2009
ISBN	6612454490 1-282-45449-8 9786612454493 1-60750-420-0
Edizione	[2nd rev. ed.]
Descrizione fisica	1 online resource (237 p.)
Disciplina	658.15 658.15/5 658.155
Soggetti	Asset-liability management Risk management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 181-201).
Nota di contenuto	Title Page; Table of contents; Preface and Acknowledgements; List of abbreviations; Issues in Operational Risk Management; Research Approach; Literature Review; Operational Risk Management in Practice; Multiple Expert Elicitation and Assessment; Empirical Testing of Meea at Ace Insure; Empirical Testing of Meea ot Inter Insure; Epilogue; References; Summary; Samenvatting; Curriculum vitae
Sommario/riassunto	Operational risk is possibly the largest threat to financial institutions. In this book, the focus is on an alternative to the existing efforts: to improve operational risk management that is more effective, efficient and satisfying. It prescribes and explains a highly structured approach for operational risk management.