1. Record Nr. UNINA9910825853603321 Autore Janus Steffen **Titolo** Capturing solutions for learning and scaling up::documenting operational experiences for organizational learning and knowledge sharing // Steffen Souleiman Janus Wasington, D.C.:,: The World Bank,, [2017] Pubbl/distr/stampa c2017 Descrizione fisica 1 online resource (viii, 116 pages): illustrations (chiefly color);; 23 cm Disciplina 658.3/124 Soggetti Knowledge management Organizational learning Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Includes bibliographical references. Nota di bibliografia Nota di contenuto About this guide -- Acknowledgments -- About the author --Introduction -- Step 1. Identification -- Step 2. Capturing -- Step 3. Validation -- Step 4. Formatting -- Step 5. Packaging for learning and scaling up -- Appendixes -- Glossary -- References. "This step-by-step guide describes how to systematically capture Sommario/riassunto knowledge gained from operational experiences and use it to inform

"This step-by-step guide describes how to systematically capture knowledge gained from operational experiences and use it to inform decision making and support professional learening. It shows how to assemble the captured lessons and takeaways in the form of knowledge assets--discrete and consistently formatted documents that present answers to one specific question or challenge. The guide assumes that the enabling work discussed in the World Bank handbook, Becoming a Knowledge-Sharing Organization, has already taken place. The intended audience for Capturing Solutions for Learning and Scaling Up includes professionals, mid-level managers, knowledge and learning experts, and IT specialists, particularly those in the public sector of developing countries"--Back cover.