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Nota di contenuto	Contents; Abbreviations; Executive summary; Introduction; Part I; 1. World of work trends and context of the ILO programme; 2. Results achieved; 2.1. Country results; 2.2. Knowledge products; 2.3. Lessons learned through; 3. Operational effectiveness; 3.1. Staffing and human resources ; 3.2. Financial resources; 3.3. ILO extra-budgetary expenditure; 3.4. UN system-wide coherence; 3.5. ILO International Training; 3.6. Evaluation in the ILO; 4. Organizational effectiveness; 4.1. Outcome 1 - Effective and efficient ; 4.2. Outcome 2 - Effective and efficient ; Part II 5. Regional highlights5.1. Africa region; 5.2. Latin America; 5.3. Arab States region; 5.4. Asia and the Pacific region; 5.5. Europe and Central Asia region; 6. Decent Work Country Programmes; 6.1. Country achievements through; 6.2. Country achievements through; 6.3. Country achievements through; 7. Selected examples of ILO work; 7.1. Strengthening employers'; 7.2. Strengthening workers'; 7.3. Gender equality; 7.4. Countries affected by conflict; 7.5. Better Work programme; 7.6. Labour law; 7.7. Domestic workers; 7.8. Labour migration; 7.9. Youth employment 7.10. Social protection floors7.11. Minimum wages; 7.12. Maritime Labour Convention, 2006; Appendices; List of P&B outcome indicators, with targets by 2015 and results by 2013; Regular budget expenditure by appropriation line, 2012-13; RBSA expenditure, 2012-13;

Expenditure on technical cooperation programmes by source of funding, geographical region and type of assistance, 2012-13 (excluding administrative expenditure)

**Sommario/riassunto**

This report reviews the implementation of the ILO programme in 2012-13. The report also reviews the systems and procedures applied to underpinning the reported results and the progress made to enhance ILO's operational and organizational effectiveness.