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Nota di contenuto	Understanding the physician culture -- Physician response to forces that are transforming the provider community -- Specific approaches to influencing physician behavior -- Structural changes that can align physicians with healthcare organizations -- Why physicians are barriers to achieving improvements in patient safety and clinical quality -- Engaging physicians in the pursuit of patient safety and enhanced clinical quality -- Why physicians and healthcare organizations distrust each other -- Healthcare leader as an agent of change: challenges and consequences -- Reflections.