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Titolo	Cisco Unified Communications Manager 8 : expert administration cookbook : over 110 advanced recipes to effectively and efficiently configure and manage Cisco Unified Communications Manager // Tanner Ezell
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Edizione	[1st ed.]
Descrizione fisica	1 online resource (310 p.)
Collana	Enterprise : professional expertise distilled
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Note generali	Includes index.
Nota di contenuto	Cover; Copyright; Credits; About the Author; About the Reviewers; www.PacktPub.com; Table of Contents; Preface; Chapter 1: Call Routing, Dial Plan, and E.164; Introduction; Implementing local route groups with device pools for E.164 call routing; Implementing E.164 route patterns and partitions; Implementing E.164 called and calling party transformations; Implementing least cost call routing using Tail End Hop Off; Implementing calling restrictions with line blocking partitions and calling search spaces; Implementing short dial numbers; Implementing time-of-day call routing Implementing Forced Authorization Codes Implementing Client Matter Codes; Chapter 2: Call Admission Control; Introduction; Implementing location-based call admission control; Implementing regions for call admission control; Implementing the Resource Reservation Protocol; Enabling Automated Alternate Routing; Implementing Automated Alternate Routing; Chapter 3: Media Resources and Music On Hold; Introduction; Configuring software conference bridges; Configuring IOS conference bridges; Configuring transcoders; Configuring media termination points; Configuring media resource groups Configuring media resource group lists Implementing unicast Music On Hold; Configuring multicast Music On Hold; Adding custom media files

for Music On Hold; Chapter 4: Tracing and Troubleshooting Tools; Introduction; Configuring user permissions for the Real-Time monitoring tool; Collecting traces using the Query Wizard; Configuring the e-mail server for the Real-Time Monitoring Tool; Creating custom alerts in the Real-Time Monitoring Tool; Configuring custom alert actions; Capturing packets; Analyzing the Dial Plan with the dialed number analyzer; Chapter 5: Device and Unified Mobility Introduction Configuring physical locations; Configuring device mobility groups; Configure device pools for device mobility; Configuring device mobility info; Enabling device mobility; Configuring mid-call feature access codes; Configuring Session Handoff; Enabling Intelligent Session Control; Implementing mobility access lists; Configuring remote destination profiles; Configuring remote destinations; Implementing Mobile Voice Access; Enabling Enterprise Feature Access; Adding the Mobility softkey; Chapter 6: User Management; Introduction; Enabling LDAP synchronization Configuring an LDAP Directory Enabling LDAP authentication; Configuring custom LDAP filters; Configuring credential policies; Configuring default credential policies; Assigning credential policies; Configuring user roles; Configuring user groups; Assigning user groups to end users; Chapter 7: User Features; Introduction; Implementing direct transfer to voice mail; Implementing Meet-Me conferencing; Implementing call park; Implementing directed call park; Configuring the Intercom feature; Configuring Malicious Call Identification; Adding a custom ringtone; Adding a custom background image Configuring dual mode for iPhone

Sommario/riassunto

This book is written in an easy-to-read style, with a strong emphasis on real-world, practical examples. Step-by-step explanations are provided for performing important administration tasks. If you are Cisco Unified Communications administrators or engineers looking forward for advanced recipes to perform important administration tasks, then this is the best guide for you. This book assumes familiarity with the basics of Cisco's Unified Communications Manager architecture.
