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Nota di contenuto	Front matter -- Acknowledgements -- Contents -- Tables and figures -- Introduction: Teaching and researching in the multicultural/multilingual workplace -- Chapter 1. Survival, participation, and access in a multicultural/multilingual setting -- Chapter 2. Language choice, social identity, and authority in the multicultural/multilingual workplace -- Chapter 3. Ethnography in the multicultural/multilingual workplace -- Chapter 4. The Portuguese community of Toronto -- Chapter 5. Working at Stone Specialities -- Chapter 6. Bilingual life and language choice on the production floor -- Chapter 7. Ways of communicating and experience at work -- Chapter 8. Language choice, linguistic authority and social difference on the production floor -- Chapter 9. Opportunity and empowerment in the multicultural/multilingual workplace -- Chapter 10. Language, consent and relations of power -- Notes -- References -- Appendix A: List of major occupational groups in 1986 census -- Appendix B: Interview questions for managers, assistant managers and forepersons -- Appendix C: Interview questions for the chairman of Stone Specialities -- Appendix D: Language choice conventions -- Appendix E: Language choice profile -- Appendix F: Interview questions for workers -- Index

