

1. Record Nr.	UNINA9910825109003321
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Titolo	Automotive quality systems handbook : ISO/TS 1649:2002 edition // David Hoyle
Pubbl/distr/stampa	Oxford ; ; Burlington, MA, : Butterworth-Heinemann, 2005
ISBN	1-280-63921-0 9786610639212 0-08-045850-5
Edizione	[2nd ed.]
Descrizione fisica	1 online resource (724 p.)
Disciplina	629.2/34065
Soggetti	QS-9000 (Standard) Automobiles - Design and construction - Quality control Automobile industry and trade - Quality control
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	Cover
Sommario/riassunto	ISO/TS 16949:2002 (TS2) will have a huge impact on the whole of the automobile industry as it formalises, under a single world-wide standard, the quality system that must be met by vehicle manufacturers and their suppliers. This handbook is the only comprehensive guide to understanding and satisfying the requirements of ISO/TS 16949:2002. Written by best-selling quality author David Hoyle (ISO 9000 Quality Systems Handbook) this new book is ideal for those new to the standard or establishing a single management system for the first time, as well as those migrating from existing quality