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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Contents; Chapter 1: Introduction; Chapter 2: Using Theory in Ethnography; Chapter 3: Managing a Private-Sector Ethnography Project; Chapter 4: Ethnographic Tools; Chapter 5: Managing Clients; Chapter 6: Ethical Ethnography; Chapter 7: Sampling; Chapter 8: Fieldwork; Chapter 9: Analysis; Chapter 10: Reporting; Chapter 11: Beyond Ethnography; Notes; References; Index; About the Author
Sommario/riassunto	Ethnography is an increasingly important research method in the private sector, yet ethnographic literature continues to focus on an academic audience. Sam Ladner fills the gap by advancing rigorous ethnographic practice that is tailored to corporate settings where colleagues are not steeped in social theory, research time lines may be days rather than months or years, and research sponsors expect actionable outcomes and recommendations. Ladner provides step-by-step guidance at every turn--covering core methods, research design,

using the latest mobile and digital technologies, project an

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