

1. Record Nr.	UNINA9910824868603321
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Titolo	Good jobs America : making work better for everyone / / Paul Osterman and Beth Shulman
Pubbl/distr/stampa	New York : , : Russell Sage Foundation, , [2011] ©2011
ISBN	1-61044-756-5
Descrizione fisica	1 online resource (194 p.)
Disciplina	331.10973
Soggetti	Labor market - United States Wages - United States Industrial relations - United States Working class - United States Work - United States
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Introduction -- Myths about the low-wage job market: clearing the underbrush -- Do you get what you deserve? The role of education and skill -- How firms think -- Employment standards -- Voice and power -- Working with firms to upgrade work -- Job quality on the ground: the story of green jobs -- Conclusion.