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Titolo	The good doctor : what patients want / / by Ron Paterson
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Nota di bibliografia	Includes bibliographical references (pages 195-197) and index.
Nota di contenuto	part 1. The good doctor: the ideal -- part 2. Problem doctors: part of the reality -- part 3. The roadblocks: why is change so difficult -- part 4. Prescription for change: what can we improve?
Sommario/riassunto	What makes a good doctor? Are there bad doctors out there ? and if so how do we protect patients from them? Can we inject more information, more trust and more assured competence into the medical system to solve these problems? Drawing on his years of dealing with patient concerns, Ron Paterson tackles these important questions. The book makes challenging arguments: that patients don't demand the sort of information about doctors that they should; that doctors who feel put upon by information overload, patient demands, complaints and growing requirements from employers, colleges, medical