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| Nota di contenuto | Cover -- Half Title -- Series Page -- Title -- Copyright -- Contents -- List of illustrations -- Acknowledgements -- List of abbreviations -- PART I Introduction -- 1 Introducing and positioning digital government -- PART II Theory -- 2 The contribution of digital technologies and data to societal change -- 3 Different theories and perspectives on digital government -- PART III Areas of public sector reform -- 4 The service state -- 5 Open and transparent government -- 6 Smart government -- 7 Participatory democracy and public engagement -- PART IV Emerging issues -- 8 Citizen identity, privacy, ethics and security -- 9 Digital citizenship -- 10 Digital government strategy, leadership and governance -- PART V Conclusions -- 11 Conclusions: Managing institutional innovation and digital governance -- Index. |
| Sommario/riassunto | Digital Government: Managing Public Sector Reform in the Digital Era presents a public management perspective on digital government and technology-enabled change in the public sector. It incorporates theoretical and empirical insights to provide students with a broader and deeper understanding of the complex and multidisciplinary nature of digital government initiatives, impacts and implications. The rise of |

digital government and its increasingly integral role in many government processes and activities, including overseeing fundamental changes at various levels across government, means that it is no longer perceived as just a technology issue. In this book Miriam Lips provides students with practical approaches and perspectives to better understand digital government. The text also explores emerging issues and barriers as well as strategies to more effectively manage digital government and technology-enabled change in the public sector. Digital Government is the ideal book for postgraduate students on courses in public administration, public management, public policy, political science and international relations, and e-government. It is also suitable for public service managers who are experiencing the impact of digital technology and data in the public sector.
