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Retail and Transport Under Socialism -- What is Socialism? --
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-- Cleaning Outside the Home -- Transportation Under Socialism --
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Sommario/riassunto

In *Service Workers in the Era of Monopoly Capital*, Fabian van Onzen uses Marxist theory to analyse the process by which service and retail workers are exploited by the capitalist class. His analysis takes us through the primary concepts of Marxism-surplus-value, commodity form, etc.-and demonstrates their relevance for understanding the service industry. The book demonstrates that service and retail workers-shop employees, cleaners, hospitality workers-- are integral to the capitalist system and have significant power to transform society if organised properly. Van Onzen argues that the key to ending the exploitation of service workers is through the socialist transformation of society. The book contains an examination of what service work will be like under socialism and provides examples of how former socialist countries changed the nature of service labour. *Service Workers in the Era of Monopoly Capital* is an important addition to Marxist theory, which is still somewhat lacking in detailed accounts of the service and retail industry.
