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Nota di contenuto	<p>           ""Cover""; ""Acknowledgements ""; ""Contents ""; ""Foreword"";           ""Introduction ""; ""Part 1: The Journey""; ""Episode 1: Planting the Seed           ""; ""Episode 2: Political Campaigns: The value of knowledge is in its           use""; ""Episode 3: An Introduction to Public Life""; ""Episode 4: Finally           a€? A Marketing Job in the Private Sector""; ""Episode 5: The Conduct of           the 1980 Census: ""; ""Episode 6: Back to the Private Sector with           Eastman Kodak ""; ""Episode 7: Getting Started at General Motors"";           ""Episode 8: Learning How to Learna€?""; ""Episode 9: Because the           Future is Uncertaina€?""         </p> <p>           ""GM Epilogue: An Opportunity Missed""""Part 2. The Design of an           Interactive Decision Loom""; ""Background: Why a a€?Sketcha€??""; ""The           Decision Looma€?an interactive decision-making process""; ""Capability           1: Having an Enterprise Mindset that is Open to Change""; ""Capability           2: Thinking and Acting Holistically""; ""Capability 3: Being Able to Adapt           the Business Design to Changing Conditions""; ""Capability 4: Making           Decisions Interactively Using a Variety of Methods""; ""Conclusion"";           ""Appendix A""; ""Appendix B""; ""Bibliography""; ""About the Author"";           ""About the Publisher""         </p> <p>           ""Related Titles and Authors from Triarchy Press""""Index""         </p>