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Sommario/riassunto	Microfinance in Bangladesh has reached maturity, numerous players and the largest number of clients in the whole world at relatively low cost and efficiency. Despite these successes, the operations of most credit institutions are still being manually done, client overlap is rampant, and there are many would-be borrowers that are currently not having access to finance. The introduction of a centralized ICT platform is intended to demonstrate, given the current international and local experiences, that the cost of providing financial services can be lowered further, institutions? back-end operat

