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Sommario/riassunto	This ebook on Procuring and Managing Complex Performance examines the multiple challenges of managing operations in environments that have complex infrastructural and performance requirements. As an emerging area in business-to-business research it seeks to combine theory on complexity, purchasing & supply, markets and innovation management. The traditional combination of hierarchy, linear project management and high levels of contractual control has increasing difficulty adapting to the dynamics of emergent customer requirements particularly across capital intensive sectors such as constructi