1. **Record Nr.**   UNINA9910783527003321

Titolo   DCE replacement strategies [[electronic resource] /] / [Heinz Johner ... et al.]

Pubbl/distr/stampa   [S.l.], : IBM, International Technical Support Organization, c2003

Edizione   [1st ed.]

Descrizione fisica   xxii, 432 p. : ill

Collana   IBM redbooks

Altri autori (Persone)   JohnerHeinz

Disciplina   005.1

Soggetti   Electronic data processing - Distributed processing
Application software - Development
IBM software

Lingua di pubblicazione   Inglese

Formato   Materiale a stampa

Livello bibliografico   Monografia

Note generali   "June 2003."

Nota di bibliografia   Includes bibliographical references and index.

Sommario/riassunto   This IBM Redbooks publication recommends strategies that you can use to replace the Distributed Computing Environment (DCE) dependencies in your environment and move to new technologies. The following topics are covered: - DCE overview and recap - Replacement technologies - Replacement strategies - Replacement scenarios - Replacement coding examples This book is a valuable information source if you are an executive, administrator, or developer of an IBM customer environment that uses IBM DCE for a distributed systems and application infrastructure. Although strategies for replacing DCE are described, the book does not cover strategies for replacing dependencies to IBM products that use DCE, such as DFS and TXSeries. Please note that the additional material referenced in the text is not available from IBM.

2.	Record Nr.	UNINA9910823893403321
	Autore	Volfson Adi <1971-, >
	Titolo	Sustainable service / / Adi Wolfson
	Pubbl/distr/stampa	New York, New York (222 East 46th Street, New York, NY 10017) : , : Business Expert Press, , 2016
	ISBN	1-63157-462-0
	Edizione	[First edition.]
	Descrizione fisica	1 online resource (138 pages)
	Collana	Service systems and innovations in business and society collection, , 2326-2699
	Disciplina	658.8
	Soggetti	Service industries
		Sustainability
		Customer services
	Lingua di pubblicazione	Inglese
	Formato	Materiale a stampa
	Livello bibliografico	Monografia
	Nota di bibliografia	Includes bibliographical references (pages 123-132) and index.
	Nota di contenuto	1. The "evolution" of service and sustainability -- 2. Sustainability and service -- 3. Evaluating sustainable services -- 4. Physical resource assessment -- 5. Sustainability as a value -- 6. Trends in service science -- 7. From single service to whole service -- 8. What next? -- Index.
	Sommario/riassunto	Service and the service dominant logic driving today's global economy influence every aspect of our lives, in the process, shaping our social and natural environments. This scenario dictates that new ways to provide services must be offered that will enrich service systems and service networks with added values and benefits, ultimately to yield sustainable services. To put sustainability into practice and generate sustainable services will require more than merely implementing efficient physical resource management in the production, delivery, and use of services. First and foremost, sustainable service is that which fulfills customer needs and can be perpetuated for long periods of time without negatively influencing the customer's natural or social environment. In addition, sustainable services should integrate smart use of nonphysical resources with environmentally and socially aware behaviour, and take into account the service's potential short- and long-term effects, on both the local and the global scales. As service systems and networks will undoubtedly become much more complex

and specific in the future, they will require better coordination of the various actors, whether human or not, and better synchronization of the value production and delivery processes. These services should comprise three levels: (1) unidirectional value exchange from supplier to consumer, (2) bidirectional value co-creation between provider and customer, and (3) return of values by simultaneous co-generation of direct and indirect values by a provider and a customer to other customers (i.e., 3D services). Finally, the production of 3D services will enable the provision of long-term and indirect values and the co-creation of values with many indirect actors and even with the next generations. Moreover, sustainable services will be based on the generation of environmental, social, and economic values integrated into the provision of sustainability as a value, resembling the provision of ecosystem services.