Record Nr. UNINA9910823582403321 **Titolo** HIV/AIDS counselling, just a phone call away: four case studies of telephone hotline/helpline projects Pubbl/distr/stampa Geneva, : UNAIDS, c2002 **ISBN** 92-9173-646-5 0-585-46827-3 Edizione [1st ed.] Descrizione fisica 1 online resource (81 p.) Collana UNAIDS case study UNAIDS best practice collection Disciplina 362.1/969792 616.97920019 Soggetti HIV-positive persons - Counseling of Hotlines (Counseling) Lingua di pubblicazione Inglese Formato Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references. Nota di contenuto Table of contents; Acronyms; Introduction; The South African AIDS Helpline; The National AIDS Hotline of Trinidad and Tobago; The Remedios AIDS Foundation Hotline; TARSHI: Talking about Reproductive and Sexual Health Issues; Conclusion Around the world, telephone helplines have proved to be an accessible, Sommario/riassunto affordable and acceptable source of HIV/AIDS information, counselling and referrals for callers from all walks of life. First initiated in highincome countries, helplines have expanded into many low- and middle-income countries, particularly as the latter improve their telecommunications infrastructure and identify HIV/AIDS as a pressing social concern. This Best Practice Case Study offers an opportunity to learn from the experiences of well-established helplines in India, the

Philippines, South Africa, and Trinidad and To