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Nota di contenuto	Public policy : historical overview of long term care / Erlyana Erlyana, Jean Schuldberg, and Marian Last -- Long-term care continuum / Marian Last, Jean Schuldberg, and Kenneth Merchant -- Resident advocates, diversity and resident-centered care / Ann Wyatt -- Physical environment of long term care / Andrew Alden, Jeffrey Anderzhon, and Sarah Moser.