Record Nr. UNINA9910823349803321 **Titolo** Responsible business: how to manage a CSR strategy successfully // edited by Manfred Pohl and Nick Tolhurst Pubbl/distr/stampa Hoboken, N.J.,: Wiley, 2010 **ISBN** 9786613371683 9780470662397 0470662395 9781119206156 1119206154 9781283371681 1283371685 9780470660331 0470660333 Edizione [1st ed.] Descrizione fisica 1 online resource (370 p.) PohlManfred <1944-> Altri autori (Persone) TolhurstNick Disciplina 658.4/08 Soggetti Social responsibility of business Lingua di pubblicazione Inglese **Formato** Materiale a stampa Monografia Livello bibliografico "An ICCA publication"--Cover. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Responsible Business; Contents; Acknowledgements; About the editors; List of contributors; Introduction; 1: What does a sustainability manager do?: 2: An introduction to stakeholder dialogue; 3: Who works in CSR? Staffing and recruitment in CSR; 4: A legal perspective on CSR; 5: Corporate volunteering as a tool of strategic company development; 6: CSR assurance in practice: measuring and auditing sustainability; 7: Sustainability reporting 2.0: from 'Trojan horse' to 'value booster'; 8: Ten rules for successful CSR communication; 9: Event project management best practice 10: The role of IT in corporate sustainability strategies 11: CSR in the hotel industry: the Accor perspective; 12: Microfinance: helping

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## Sommario/riassunto

Corporate Social Responsibility, Sustainability and Corporate Citizenship are now essential elements of modern business. Responsible Business is a vital ""how to"" guide providing information on all aspects of the CSR process. This highly accessible book is full of insights from those responsible for implementing CSR strategy inside companies - whether as CSR managers or at top management level - with coverage of all the important aspects of CSR - from what a sustainability manager's job involves, how to handle stakeholder dialogue, supply chain management to auditing, CSR and the law,