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| Altri autori (Persone) | RobbMartin |
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| Nota di contenuto | Introduction 1. Communication, Relationships and Care: the Changing Context 2. Themes and Issues in Communication and Relationships 3. Developing Good Practice 4. Communication and Relationships in Care Organisations. |
| Sommario/riassunto | This reader provides a comprehensive collection of literature on communication, relationships and care. Its aim is to help people involved in care services as workers, carers or users to improve communication processes and develop more participatory relationships. |