Record Nr. UNINA9910822970703321 The leading edge in quality function deployment // guest editor, **Titolo** Robert A. Hunt Pubbl/distr/stampa Bradford, England, : Emerald Group Publishing, c2003 **ISBN** 1-280-51119-2 9786610511198 1-84544-496-5 Edizione [1st ed.] Descrizione fisica 1 online resource (148 p.) Collana International journal of quality & reliability management; ; v.20, no. 1 Altri autori (Persone) HuntRobert A 658.562 Disciplina Soggetti Production management Quality control Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di contenuto Contents; Abstracts and keywords; Guest editorial; The leading edge in QFD: past, present and future; The leading edge in QFD for software and electronic business; The leading edge in strategic QFD; The stateof-the-art of the Brazilian QFD applications at the top 500 companies; Applying Quality Function Deployment to environmentally conscious design; QFD in product development; Performance excellence: a QFD approach; Strategic management by business metrics; Calls for papers; The leading edge in QFD: pushing the boundaries. QFD or, to use its Sommario/riassunto full title, Quality Function Deployment, was originally developed in the 1960's in Japan. The first application was at Bridgestone Tire in 1966. It was mainly aimed at ensuring that all those actions needed to be done to ensure the quality of a product were done and, moreover, that scarce resources were focused on the most important areas.