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Sommario/riassunto

This volume elaborates on both the qualitative and quantitative aspects of resilience. Reviewing the literature exploring the concept of resilience in engineering, it discusses resilience in terms of the various definitions used, the methodologies proposed to characterize resilience, and the metrics put forward to quantify the resilience of specific service infrastructure systems. The review also identifies the key factors that contribute to organizational resilience.The concept of resilience is compared to other system properties such as reliability, robustness, flexibility and agility, by ta