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Altri autori (Persone)	KramerRoderick M <1950-> (Roderick Moreland) TylerTom R
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Nota di contenuto	Cover; Contents; Preface; Chapter 1 - Whither Trust?; Chapter 2 - Trust in Organizations: A Conceptual Framework Linking Organizational Forms, Managerial Philosophies, and the Opportunity Costs of Controls; Chapter 3 - Trust and Technology; Chapter 4 - Trust-Based Forms of Governance; Chapter 5 - Trust and Third-Party Gossip; Chapter 6 - Collaboration Structure and Information Dilemmas in Biotechnology: Organizational Boundaries as Trust Production; Chapter 7 - Developing and Maintaining Trust in Work Relationships; Chapter 8 - Micro-OB and the Network Organization Chapter 9 - Swift Trust and Temporary Groups; Chapter 10 - The Road to Hell: The Dynamics of Distrust in an Era of Quality; Chapter 11 - Divergent Realities and Convergent Disappointments in the Hierarchic Relation: Trust and the Intuitive Auditor at Work; Chapter 12 - Beyond

Distrust: "Getting Even" and the Need for Revenge; Chapter 13 - Organizational Responses to Crisis: The Centrality of Trust; Chapter 14 - Trust and Crisis; Chapter 15 - The Organizational Trust Inventory (OTI): Development and Validation  
Chapter 16 - Trust in Organizational Authorities: The Influence of Motive Attributions on Willingness to Accept Decisions; Chapter 17 - Collective Trust and Collective Action: The Decision to Trust as a Social Decision; Chapter 18 - Understanding the Interaction between Procedural and Distributive Justice: The Role of Trust; Index; About the Contributors

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Sommario/riassunto

Perspectives from organizational theory, social psychology sociology and economics are brought together in this volume to provide a broad coverage of trust, including the psychological and social antecedents of trust.

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