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Nota di bibliografia	Includes bibliographical references at the end of each chapters and index.
Nota di contenuto	Introduction / Christine Urquhart -- Approaches to information architecture / Faten Hamad -- Taxonomy testing for information architecture / Christine Urquhart -- The enterprise website and its information structures / Sally Burford -- Analysing activities, roles and processes / Christine Urquhart and dina Tbaishat -- Libraries and the organisation of library processes-a history of operational research, and the use of process modelling / Dina Tbaishat -- Using Riva process modelling to study book acquisition in academic libraries / Dina Tbaishat -- Workflow analysis and process mapping in U.S. academic libraries / Christine Urquhart -- A theoretical framework for designing and evaluating semi-structured document triage interfaces / Fernando Loizides and Aekaterini Mavri -- Resource discovery case studies / Karen Colbron and Christine Urquhart -- Increasing social connection through a community-of-practice-inspired design / Catherine M. Burns and Adam Euerby -- Methods for studying information provision, networking and communication in patient support groups / Cristina Vasilica and Paula Ormandy -- Health information systems: clinical data capture and document architecture / Faten Hamad -- Producing systematic reviews and getting evidence to the clinician / Faten Hamad.
Sommario/riassunto	This book adopts a holistic interpretation of information architecture,

to offer libraries and information professionals a variety of methods, tools, and techniques that may be used when designing websites and information systems that support workflows and what people require when "managing information".
