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Autore	Smith Paul E.
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4.3 Content theories of motivation; 4.4 Process theories of motivation; 4.5 Employee engagement; 4.6 Motivating and engaging different generations of employees; 4.7 Summary; 5 Groups and Teams; 5.1 Introduction; 5.2 Definitions of a team; 5.3 Why are teams important?; 5.4 Types of teams; 5.5 Stages of team development; 5.6 Does team size matter?; 5.7 Team roles; 5.8 Effective team-working; 5.9 Team competencies; 5.10 Summary; 6 Leadership; 6.1 Introduction; 6.2 Leadership and management; 6.3 Leadership in history: implications for business; 6.4 Trait theories of leadership; 6.5 Style approaches 6.6 Contingency approaches; 6.7 Recent approaches to leadership; 6.8 Critical perspectives on leadership; 6.9 Gender and leadership; 6.10 Summary; 7 Organizational Processes; 7.1 Introduction; 7.2 Communication; 7.3 Employee voice; 7.4 Power in organizations; 7.5 Management control; 7.6 Conflict in organizations; 7.7 Conflict-handling techniques; 7.8 Summary; 8 Organizational Design and Structure; 8.1 Introduction; 8.2 Structure: definitions and importance; 8.3 Early approaches to organizational design; 8.4 Key elements of organizational structure; 8.5 Types of structure 8.6 Organizational relationships; 8.7 A continuum of organizational forms; 8.8 Contingency approach to organizational structure; 8.9 Trends and issues in organizational structure; 8.10 Summary; 9 Organizational Culture and Change; 9.1 Introduction; 9.2 How is organizational culture defined?; 9.3 Typologies of organizational culture; 9.4 Change in organizations; 9.5 Change models; 9.6 Changing organizational culture; 9.7 Summary; 10 Contemporary Trends and Developments in Organizational Behaviour; 10.1 Introduction; 10.2 Work/life balance; 10.3 Happiness at work 10.4 Soft skills in the workplace

Sommario/riassunto

Clear, concise, and written by experts currently lecturing in the field, Organizational Behaviour focuses exclusively on what you need to know for success in your business course and today's global economy. For a focused view of organizational behaviour, this is the book for you. The concise, accessible style makes this the perfect text for introductory courses covering organizations and is well suited to international students. This innovative textbook features: a clear and thought-provoking introduction to organizational behaviour; relevant, cutting-edge case
