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Applications of benchmarking and classification framework for supplier risk management  
Empirical study of measuring supply chain performance; An innovative framework for performance analysis of members of supply chains

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Sommario/riassunto

This ebook includes eight papers demonstrating different aspects of how businesses are transforming toward offering services and product service combinations. The first four chapters are related to service value creation, maintenance and the use of technology in industrial services. The final four chapters focus on supply chain issues.

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