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Altri autori (Persone)	SambamurthyGovinda Raj
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Nota di contenuto	Cover; Copyright; Credits; About the Authors; About the Reviewers; www.PacktPub.com; Table of Contents; Preface; Chapter 1: Business Service Management: An Overview; Complexity in data centers; Modeling; DBA perspective: An example; Composite view: An example; Business view: An example; Target modeling; Systems and groups modeling; Services modeling; System-based service model; Synthetic transaction-based service model; Information Technology Infrastructure Library guidelines; Summary; Chapter 2: Modeling IT Infrastructure Using Oracle Enterprise Manager 11gR1 Oracle Enterprise Manager conceptsFlavors of Oracle Enterprise Manager; OEM Database Control; OEM application server and Fusion Middleware Control; OEM Grid Control (GC); OEM Grid Control 11gR1 architecture; Oracle management agent; Local monitoring; Remote monitoring; Oracle Management Service (OMS) and console; Target modeling; Target discovery; Agent-monitored and repository targets; Availability management; Performance management; Alerts; Target home page; Passive and active monitoring; Composite targets; Group

targets; System targets; Service targets; Service-level management
Product and management focus areas in OEM 11gR1Summary; Chapter
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Control; Types of groups in OEM Grid Control; Integrator defined group
types; Group types and availability management; Creating groups in
OEM Grid Control; Normal group; Privilege propagating group;
Redundancy group; Monitoring and managing group targets; Group
home page; Redundancy group home page; Group monitoring; Group
management; Systems modeling with OEM Grid Control; Types of
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flow; Monitoring and managing system targets; System home page;
System charts; System administration; System components; System
topology; Summary; Chapter 4: Modeling Services; Service modeling
with OEM Grid Control; Introduction to services; Business services as
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service availability management; Introduction to service availability;
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target; Creating generic services based on a system; Create generic
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generic service: Performance metrics step; Create generic service:
Usage metrics step; Create generic service: Review step; Creating
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page; Status column; Performance alerts; Usage alerts; System details;
Key tests; Monitoring beacons
Generic service home page

Sommario/riassunto

A Hands-on guide to modeling and managing business services using
Oracle Enterprise Manager 11g R1 using this book and eBook
